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14	UNITED STATES DISTRICT COURT	
15		CRICT OF CALIFORNIA
16		
16 17	Timothy Soverns,	Case No.: <u>'15CV1912 BEN BGS</u>
17	Timothy Soverns, Plaintiff,	COMPLAINT FOR DAMAGES
17 18		COMPLAINT FOR DAMAGES FOR VIOLATIONS OF:
17 18 19	Plaintiff,	COMPLAINT FOR DAMAGES FOR VIOLATIONS OF: 1. THE FAIR DEBT COLLECTION PRACTICES ACT; AND
17 18 19 20	Plaintiff, vs.	COMPLAINT FOR DAMAGES FOR VIOLATIONS OF: 1. THE FAIR DEBT COLLECTION
17 18 19 20 21 22	Plaintiff, vs. Collection Consultants of California,	COMPLAINT FOR DAMAGES FOR VIOLATIONS OF: 1. THE FAIR DEBT COLLECTION PRACTICES ACT; AND 2. THE ROSENTHAL FAIR DEBT
17 18 19 20 21 22 23	Plaintiff, vs. Collection Consultants of California,	COMPLAINT FOR DAMAGES FOR VIOLATIONS OF: 1. THE FAIR DEBT COLLECTION PRACTICES ACT; AND 2. THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT
17 18 19 20 21 22 23 24	Plaintiff, vs. Collection Consultants of California,	COMPLAINT FOR DAMAGES FOR VIOLATIONS OF: 1. THE FAIR DEBT COLLECTION PRACTICES ACT; AND 2. THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT
17 18 19 20 21 22 23 24 25	Plaintiff, vs. Collection Consultants of California,	COMPLAINT FOR DAMAGES FOR VIOLATIONS OF: 1. THE FAIR DEBT COLLECTION PRACTICES ACT; AND 2. THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

Plaintiff, Timothy Soverns (hereafter "Plaintiff"), by undersigned counsel, brings the following complaint against Collection Consultants of California (hereafter "Defendant") and alleges as follows:

JURISDICTION

- 1. This action arises out of Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA"), and repeated violations of the Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code § 1788, *et seq.* ("Rosenthal Act").
- 2. Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d), Cal. Civ. Code 1788.30(f), 28 U.S.C. § 1331 and 28 U.S.C. § 1367.
- 3. Venue is proper before this Court pursuant to 28 U.S.C. § 1391(b), where the acts and transactions giving rise to Plaintiff's action occurred in this district and/or where Defendant transacts business in this district.

PARTIES

- 4. Plaintiff is an adult individual residing in San Diego, California, and is a "person" as defined by 47 U.S.C. § 153(39) and Cal Civ. Code § 1788.2(g).
- 5. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3), and is a "debtor" as defined by Cal. Civ. Code § 1788.2(h).
- 6. Defendant is a business entity located in Glendale, California, and is a "person" as the term is defined by 47 U.S.C. § 153(39) and Cal Civ. Code § 1788.2(g).

- 7. Defendant uses instrumentalities of interstate commerce or the mails in a business the principle purpose of which is the collection of debts and/or regularly collects or attempts to collect debts owed or asserted to be owed to another, and is a "debt collector" as defined by 15 U.S.C.§ 1692a(6).
- 8. Defendant, in the ordinary course of business, regularly, on behalf of itself or others, engages in the collection of consumer debts, and is a "debt collector" as defined by Cal. Civ. Code § 1788.2(c).

ALLEGATIONS APPLICABLE TO ALL COUNTS

- 9. Plaintiff is a natural person allegedly obligated to pay a debt asserted to be owed to a creditor other than Defendant.
- 10. Plaintiff's alleged obligation arises from a transaction in which property, services or money was acquired on credit primarily for personal, family or household purposes, is a "debt" as defined by 15 U.S.C. § 1692a(5), and is a "consumer debt" as defined by Cal. Civ. Code § 1788.2(f).
- 11. At all times mentioned herein where Defendant communicated with any person via telephone, such communication was done via Defendant's agent, representative or employee.
- 12. Within the last year, Defendant began calling Plaintiff in an attempt to collect a debt.

- 13. During a live conversation in April of 2015, Plaintiff specifically requested that Defendant only call him in the evenings, as Plaintiff worked during the day.
- 14. Despite Plaintiff's unequivocal request, Defendant continued calling Plaintiff during the day at a time known to be inconvenient to Plaintiff.
 - 15. Plaintiff felt annoyed and harassed by Defendant's calls.

COUNT I

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT, 15 U.S.C. § 1692, et seq.

- 16. Plaintiff incorporates by reference all of the above paragraphs of this complaint as though fully stated herein.
- 17. The FDCPA was passed in order to protect consumers from the use of abusive, deceptive and unfair debt collection practices and in order to eliminate such practices.
- 18. Defendant attempted to collect a debt from Plaintiff and engaged in "communications" as defined by 15 U.S.C. § 1692a(2).
- 19. Defendant communicated with Plaintiff at a time or place known to be inconvenient to the Plaintiff, in violation of 15 U.S.C. § 1692c(a)(1).
- 20. Defendant engaged in conduct, the natural consequence of which was to harass, oppress, or abuse Plaintiff, in connection with the collection of a debt, in violation of 15 U.S.C. § 1692d.

- 21. Defendant caused Plaintiff's phone to ring or engaged Plaintiff in telephone conversations repeatedly or continuously, with the intent to annoy, abuse and harass Plaintiff, in violation of 15 U.S.C. § 1692d(5).
- 22. The foregoing acts and/or omissions of Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
- 23. Plaintiff was harmed and is entitled to damages as a result of Defendant's violations.

COUNT II

VIOLATIONS OF THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT, Cal. Civ. Code § 1788, et seq.

- 24. Plaintiff incorporates by reference all of the above paragraphs of this complaint as though fully stated herein.
- 25. The Rosenthal Act was passed to prohibit debt collectors from engaging in unfair and deceptive acts and practices in the collection of consumer debts.
- 26. Defendant caused Plaintiff's telephone to ring repeatedly or continuously to annoy Plaintiff, in violation of Cal. Civ. Code § 1788.11(d).
- 27. Defendant did not comply with the provisions of 15 U.S.C. § 1692, *et seq.*, in violation of Cal. Civ. Code § 1788.17.
- 28. Plaintiff was harmed and is entitled to damages as a result of Defendant's violations.

PRAYER FOR RELIEF WHEREFORE, Plaintiff prays for judgment against Defendant for: A. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1); B. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. \$1692k(a)(2)(A); C. Actual damages pursuant to Cal. Civ. Code § 1788.30(a); D. Statutory damages of \$1,000.00 for knowingly and willfully committing violations pursuant to Cal. Civ. Code § 1788.30(b); E. Costs of litigation and reasonable attorneys' fees pursuant to 15 U.S.C. § 1692k(a)(3) and Cal. Civ. Code § 1788.30(c); F. Punitive damages; and G. Such other and further relief as may be just and proper. TRIAL BY JURY DEMANDED ON ALL COUNTS DATED: August 30, 2015 TRINETTE G. KENT By: /s/ Trinette G. Kent Trinette G. Kent, Esq. Lemberg Law, LLC Attorney for Plaintiff, Timothy Soverns